

## **Terms & Conditions of Sale**

1. All the prices displayed are in Indian Rupees and inclusive of all Taxes but exclusive of packaging and forwarding costs.
2. Prices may change at the discretion. of Katha at any time.
3. Once the order and payment is received, a confirmation will be sent to the customer by email along with a digital invoice which will serve as the proof of transaction.
4. Katha will take 5-7 working days to deliver the order from the date of receipt of confirmed order and payment.
5. There will be a maximum of three attempts made to deliver the order. In case the customer is not reachable or does not accept the delivery of the product, Katha reserves the right to cancel the order.
6. Katha will not refund money/amount paid by the customer. However ;an exchange can be considered only if the product is damaged during the shipment to the customer.
7. Products purchased during a "sale" or an exhibition will not be exchanged at any given point.
8. We at Katha are very mindful and take the privacy of our customers seriously. All the personal information provided by the customer voluntarily in the course of the transactions with Katha will be kept confidential and secure. They will not be circulated except to the extent of usage for dispatch and delivery of the orders.
9. Katha may contact you by email or other means to provide you with the information on new publications and related promotional activities.
10. To return a damaged product, the customer may simply write to us with the order number and explain the problem. A reverse pick up of the order will be arranged accordingly.
11. An order can be cancelled within 24 hours of the placement of the order and before te despatch of the same by sending an email or through a phone call. By providing reference of the Order ID/Invoice number.